



Contractor Plus Membership Package

The new Contractor Plus package from the Housing e-Academy will help your organisation to ensure that your contractors provide the same level of customer service as your employees.

The Contractor Plus package can be accessed via any internet enabled computer. Each course takes up to 2 hours to complete, but as it's e-learning the learner can dip in and out around other commitments and work at a pace that suits their individual style.

Learning is tested through regular knowledge checks and a final course quiz. All courses are CPD accredited and upon completion the learner can print off a certificate for their records. As an organisation you can produce reports showing take up, pass rates, training time, learner feedback and more.

Contractor Plus will help your organisation to ensure that the contractors you use have understood and can apply the key elements of; **Customer Care, Equality and Diversity, Conflict Resolution** and **Confidentiality**, without the need for expensive and time consuming classroom based courses.

**Level 1 - £150 + VAT
per person**

Access to:
Equality and Diversity
Customer Care
Confidentiality
Conflict Resolution
(Min 10 people)

Additional courses
£30 + VAT
per person

Level 2 - £200 + VAT per person

Access to:
Equality and Diversity
Customer Care
Confidentiality
Conflict Resolution
Fire Safety
Manual Handling
Risk Assessment
(Min 15 people)

For a personalised
quote please
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